

We deliver throughout Australia and worldwide with Australia Post.

Delivery timeframes

Australian orders placed before 2pm AEST time will be dispatched that day (depending on availability of stock). Delivery to Brisbane and QLD country will be in the next 1 – 3 business days. Sydney and NSW country 2 – 4 business days. Rest of Australia delivery will be in 3 – 5 business days minimum. International orders placed before 2pm (AEST time, GMT+10:00), will be delivered within approximately 5 – 10 business days. Any orders placed after 3pm AEST time, on a Friday or on a public holiday will not be dispatched until the next business day. Order cut-off times are provided as guidelines only, and do not take into account possible delays caused by stock availability.

Please note that although we aim to dispatch all orders made before 3pm the same day we cannot be held responsible for Australia Post delays and circumstances out of our control. Estimated delivery times are to be used as a guide only and commence from the date of dispatch, we are not responsible for any delays caused by destination customs clearance processes.

Important information

Where possible please have deliveries sent to a work place or residence where someone is available to receive the item. We are unable to redirect orders once items have been dispatched.

Delivery methods and costs

We offer the following shipping rates:

\$6.95 flat rate for all Australian orders.

\$14 flat rate for Australian express post orders up to 3kg. Please allow 2 business days for delivery from our location. Tracking numbers are put on all orders over \$85.

Australian express post orders over 3kg attract varying postage rates. If your Australian express post order is over 3kg we will determine the best available express postage rate and contact you to confirm the updated total cost prior to shipping.

International orders attract varying postage rates depending on the destination, size and weight of the parcel. Once you place your international order, we will determine the best available postage rate and contact you to confirm the updated total cost prior to shipping.

Shipping to multiple addresses

Unfortunately you may only ship to one address per order. If your order contains gifts or items that require shipping to multiple locations, you will need to place separate orders for each address.

Import taxes and duties

As the recipient, you are liable for all import duties, customs and local sales taxes levied by the country you are shipping to; payment of these may be necessary to release your order from customs on arrival. We will not be held liable for any fees or taxes you may incur or if your product is seized by customs. We advise that you are familiar with your package destination's import duty, customs and local sales taxes as well as its rules and regulations for importing foreign goods and products.